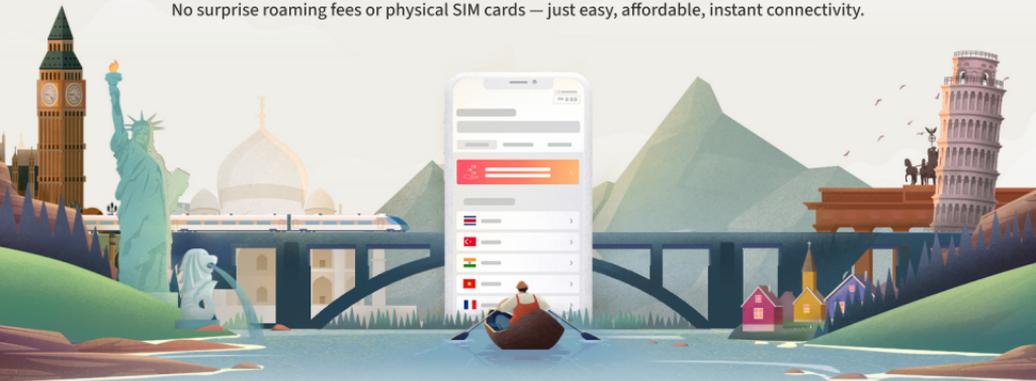


Airalo is the world's first eSIM store

We solve the pain of high roaming bills by giving you access to eSIMs (digital SIMs) for 200+ countries and regions worldwide. With an Airalo eSIM, you can download a digital data pack and connect to a mobile network as soon as you land. No surprise roaming fees or physical SIM cards — just easy, affordable, instant connectivity.



Here's how it works:

- Step 1:** Once you place your order, an Order Confirmation email with an Airmoney voucher code will be sent to you.
- Step 2:** Create an account on the Airalo website or app.
- Step 3:** Click Airmoney in the top right hand corner.
- Step 4:** Enter your voucher code in the Redeem Voucher field.
- Step 5:** Airmoney you can use to purchase an eSIM will be added to your account.
- Step 6:** Select your travel destination and eSIM package.
- Step 7:** Choose Airmoney as your payment method.
- Step 8:** Follow the set up instructions in the Airalo app and stay connected with your loved ones!

Please note:

- To use an eSIM, your device must be carrier-unlocked and eSIM-compatible.
- Please provide a valid email address at checkout.
- You will need a stable internet connection to install the eSIM. We recommend installing it before you travel so you can connect to a mobile network upon arrival.
- Please do not delete the eSIM once it has been installed.
- Do not enable roaming before turning on your eSIM line, as you may incur charges from your telco provider.
- If you experience connectivity issues, please restart your device and double-check that you're connected to a supported network.
- If the issue persists, please contact our 24/7 support team at support@airalo.com or chat with them live on the Airalo [website](#) or [app](#).
- Please reference the list below to see if your device supports eSIM technology. (Note that country and carrier-specific restrictions may apply.)*

eSIM-Compatible Devices

Do note that eSIM devices are **not only limited** to mobile phones.

The list below only features some of the many devices that are eSIM-compatible as new devices are constantly being released. For an updated version of the full list of devices that include laptops and tablets, please [visit this page](#).

Apple Devices:

iPhone 14 iPhone 14 Plus iPhone 14 Pro iPhone 14 Pro Max	iPhone 13 iPhone 13 Mini iPhone 13 Pro iPhone 13 Pro Max	iPhone 12 iPhone 12 Mini iPhone 12 Pro iPhone 12 Pro Max	iPhone 11 iPhone 11 Pro iPhone 11 Pro Max iPhone XS	iPhone XS Max iPhone XR iPhone SE (2020) iPhone SE (2022)	iPad Pro 11-inch (3rd generation) iPad Pro 11-inch (2nd generation)	iPad Pro 12.9-inch (3rd generation) iPad Pro 12.9-inch (3rd generation)	iPad Pro 12.9-inch (4th generation) iPad Pro 12.9-inch (5th generation)
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- *The following Apple devices DO NOT have eSIM capability:
 - iPhone devices from Mainland China.
 - iPhone devices from Hong Kong and Macao (except for the iPhone 13 Mini, iPhone 12 Mini, iPhone SE 2020, and iPhone XS).
- *Only iPad devices with Wi-Fi + Cellular features are supported.

- *For iPhones and iPads purchased in TURKEY:
 - If you're setting up your device for the first time after June 23, 2020, your eSIM will activate after installation. Contact your carrier if you don't have eSIM enabled.
 - For devices set up before the above date, follow the steps in this link to activate your eSIM. The procedure may require you to erase your device's data - please make sure you back up your device beforehand.

Samsung Devices:

Galaxy A54 5G Galaxy S23 Galaxy S23+	Galaxy S23 Ultra Galaxy S22 5G Galaxy S22+ 5G	Galaxy S22 Ultra 5G Galaxy S21 5G* Galaxy S21+ 5G*	Galaxy S21 Ultra 5G* Galaxy S20* Galaxy S20+*	Galaxy Z Flip* Galaxy Z Flip3 5G Galaxy Z Flip 4*	Galaxy Z Fold Galaxy Z Fold 2* Galaxy Z Fold 3	Galaxy Z Fold 4* Galaxy Note 20 Galaxy Note 20 Ultra*
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- *The following Samsung Galaxy devices DO NOT have eSIM capability:
 - All Galaxy devices originating from China, Hong Kong, and Taiwan.
 - All Galaxy FE "Fan Edition" models.
 - USA models of the Galaxy S20, S21*, and Note 20 Ultra.
- *Most Samsung devices purchased in South Korea do not support eSIMs, except for the Galaxy S23, S23+, S23 Ultra, Z Flip4, and A54 5G.
- *Samsung Galaxy S21 series devices (with the exception of FE models) from Canada and the USA may have eSIM capability as long as the One UI 4 update is installed. Please get in touch with your carrier or device manufacturer to confirm that your Samsung device is eSIM-capable.

Google Pixel:

Pixel Fold Pixel 7 Pro Pixel 7a	Pixel 7 Pixel 6 Pro Pixel 6a	Pixel 6 Pixel 5a Pixel 5	Pixel 4a Pixel 4 Pixel 4 XL	Pixel 3 & 3 XL* Pixel 3a & 3a XL*
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- *The following Google Pixel devices DO NOT have eSIM capability:
 - Pixel 3 models originating from Australia, Taiwan, and Japan, and those purchased with service from US or Canadian carriers other than Sprint and Google Fi.
 - Pixel 3a models purchased in South East Asia and with Verizon service.

Hua Wei

Huawei P40
Huawei P40 Pro*
Huawei Mate 40 Pro

- *The following HUAWEI devices DO NOT have eSIM capability:
 - Huawei P40 Pro+
 - All Huawei devices purchased in China are not eSIM capable.

Motorola*

Motorola Edge+
Motorola Edge 40 Pro
Motorola Razr 2019
Motorola Razr 5G

- *eSIM support is only available in certain regions. Please contact your carrier or device manufacturer to confirm that your Motorola device is eSIM-capable.

Surface *

Surface Pro 9
Surface Go 3
Surface Pro X
Surface Duo 2
Surface Duo

- *For Windows 10: Your PC needs to have Windows 10 version 1703 or later for you to use an eSIM. The device also needs to be LTE-ready.
- *Surface: Any AT&T-locked devices will not support eSIMs. If your device was purchased through another carrier, the carrier may have disabled eSIM capability in the Surface Duo. Please contact the carrier to confirm.

Sharp*

AQUOS Sense4 Lite
AQUOS R7

- *eSIM support is only available in Japan and certain regions. Please contact your carrier or device manufacturer to confirm that your Aquos device is eSIM-capable.

Oppo* OPPO Find X3 Pro OPPO Find X5 OPPO Find X5 Pro OPPO Reno A	Xiaomi* Xiaomi 13 Pro Xiaomi 13 Lite Xiaomi 13 Xiaomi 12T Pro	Nokia* Nokia XR21 Nokia X30	Hammer HAMMER Explorer PRO HAMMER Blade 3 HAMMER Blade 5G myPhone NOW eSIM	Oneplus* OnePlus	Sony* Sony Xperia 1 V Sony Xperia 1 IV Sony Xperia 5 IV	Sony Xperia 10 III Lite Sony Xperia 10 IV
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- *eSIM availability may vary depending on country/region and carrier. Please contact your carrier or device manufacturer to confirm that your Oppo, Xiaomi, Nokia, or OnePlus device is eSIM-capable.

- *eSIM availability may vary depending on country/region and carrier. Please contact your carrier or device manufacturer to confirm that your Xperia device is eSIM-capable.